



Town Hall

DANIEL J. ENNIS, PRESIDENT

MARCH 27, 2024

SACSCOC SITE VISIT

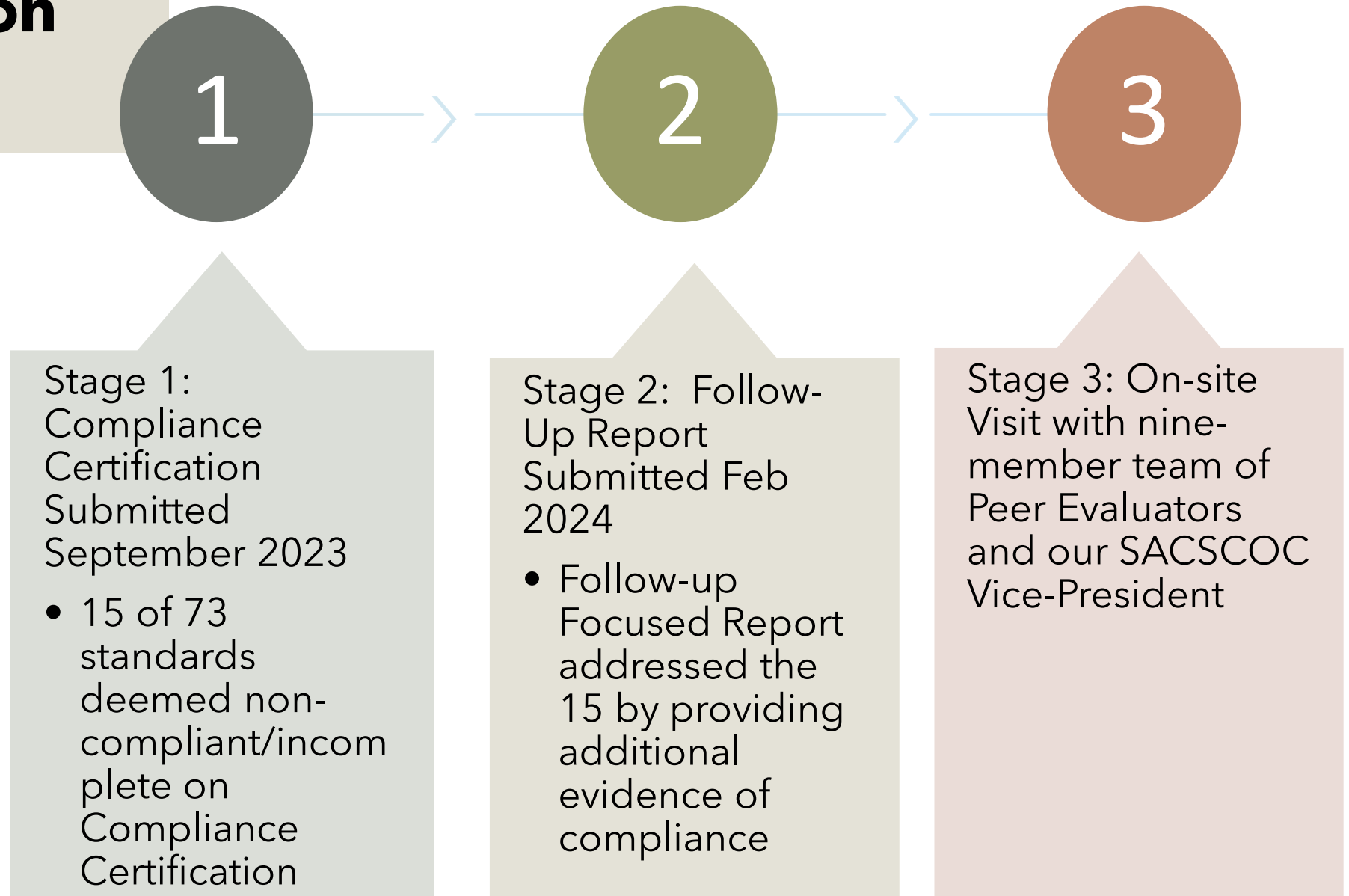
**Preparing for the
On-Site Visit of the
Southern Association of
Colleges and Schools
Commission on Colleges
(SACSCOC)**

Delta State University



APRIL 15-18, 2024

Stages of Reaffirmation



On-Site Visit Goals



RESOLVE ANY
REMAINING
CONCERNS OF
COMPLIANCE WITH
THE STANDARDS



VERIFY 20 OF THE
73 STANDARDS
THAT MUST BE
REPORTED TO THE
US DEPARTMENT
OF EDUCATION



VERIFY CAMPUS
COMMITMENT TO
THE QUALITY
ENHANCEMENT
PLAN

On-Site Team Schedule

- April 15, 2024
 - Team Arrives in Cleveland, MS
- April 16, 2024
 - Welcome to campus session
 - Presentation to introduce the Quality Enhancement Plan (QEP) to reviewers.
 - Reviewers begin assessment of Compliance Certification Report- interviews as requested with faculty, staff, and administrators to resolve lingering issues



On-Site Team Schedule



- April 17, 2024
 - Interviews as scheduled/requested with students, staff, and administrators to discuss campus buy-in and feasibility of the QEP. Reviewers make deliberations and decide on any final recommendations.
 - Other Interviews as scheduled/requested
- April 18, 2024
 - Exit interview with President Ennis and the Chair of the On-Site Committee Review Team (and invited others)
- December 2024
 - Final results of the affirmation of reaccreditation are presented at the SACSCOC Annual Meeting in Austin, TX.

What's my role?



- Be a friendly, smiling face on campus
- Read the full QEP at deltastate.edu/qep
- Attend any meetings requested
- Provide any documents requested

QUALITY ENHANCEMENT PLAN



Quality Enhancement Plan (QEP)

What is the QEP?

QEP Topic

How can you help?

What Is The QEP?

- The Quality Enhancement Plan (QEP) represents a multi-year commitment to impact student learning or success around a topic critical to the Delta State mission and strategic plan.

QEP Committee Members

- **Nicholas Bobo**, Undergraduate Student
Counselor Education & Psychology
- **Elizabeth Branton**, Assistant Director, Student Life
- **Mikhail Collins**, Director, Student Business Services
- **Kevin Davis**, Comptroller, University Accounting
- **Demyia Graham**, Graduate Student
Counselor Education & Psychology
- **Dr. Severine Groh**, Faculty
Division of Mathematics & Sciences
- **Faderricka B. Harvey**, Research & Information
Assistant
Institutional, Research, Effectiveness, and Planning
- **Amber Hays**, Administrative Assistant
Associate Vice President of Finance & Administration
- **Kentaro Johnson**, Alumnus
- **Christina Knight**, Coordinator, Student Affairs
- **Kristen Land**, Director, Student Success Center
- **Chrisa Mansell**, Director
Institutional, Research, Effectiveness, and Planning
- **Dr. Tanya McKinney**, Faculty
Division of Mathematics & Sciences
- **Laurie Muffley**, Faculty, Roberts-LaForge Library
- **Anjanette Powers**, Faculty
Division of Teacher Education, Leadership, and Research
- **Dr. Christy Riddle**, Chief Marketing Officer
Communication & Marketing
- **Britnee Smith**, Faculty
Division of Health, Physical Education, & Recreation
- **Dr. Megan Smith**, Director, Financial Aid
- **Dr. Zinaida Taran**, Faculty
Division of Management, Marketing, and General
Business
- **Dr. Josephine Welsh**, Associate Provost
- **Dr. Jon Westfall**, Faculty
Division of Counselor Education and Psychology

Topic Selection

- ❑ The campus community completed surveys, attended meetings, volunteered to join a QEP leadership team of about 20 faculty, staff, and students, and developed the topic over a two-year, iterative process.

What is the Topic?

□ Ask the Okra: A Campus Concierge

- a five-year, four-phase construction and roll-out of a virtual and live centralized help desk. The QEP is designed to increase retention by connecting students to information and resources they need when they need them.



TIMELINE

□ Year One

- Jan. – Aug. 2024
- Sept. – Dec. 2024
- Jan – July 2025

Phase 1 Train the Okra

Phase 2 Test the Okra

Phase 3 Ask the Okra

□ Year Two – Five

Monitoring of the live and virtual systems via a cycle of ongoing improvement.

QEP Live Agents

- ❑ Reference Librarians and Staff
 - Peter Dean
 - Micheal Mounce,
 - Laurie Muffley
 - Danisha Cook, Library Assistant II

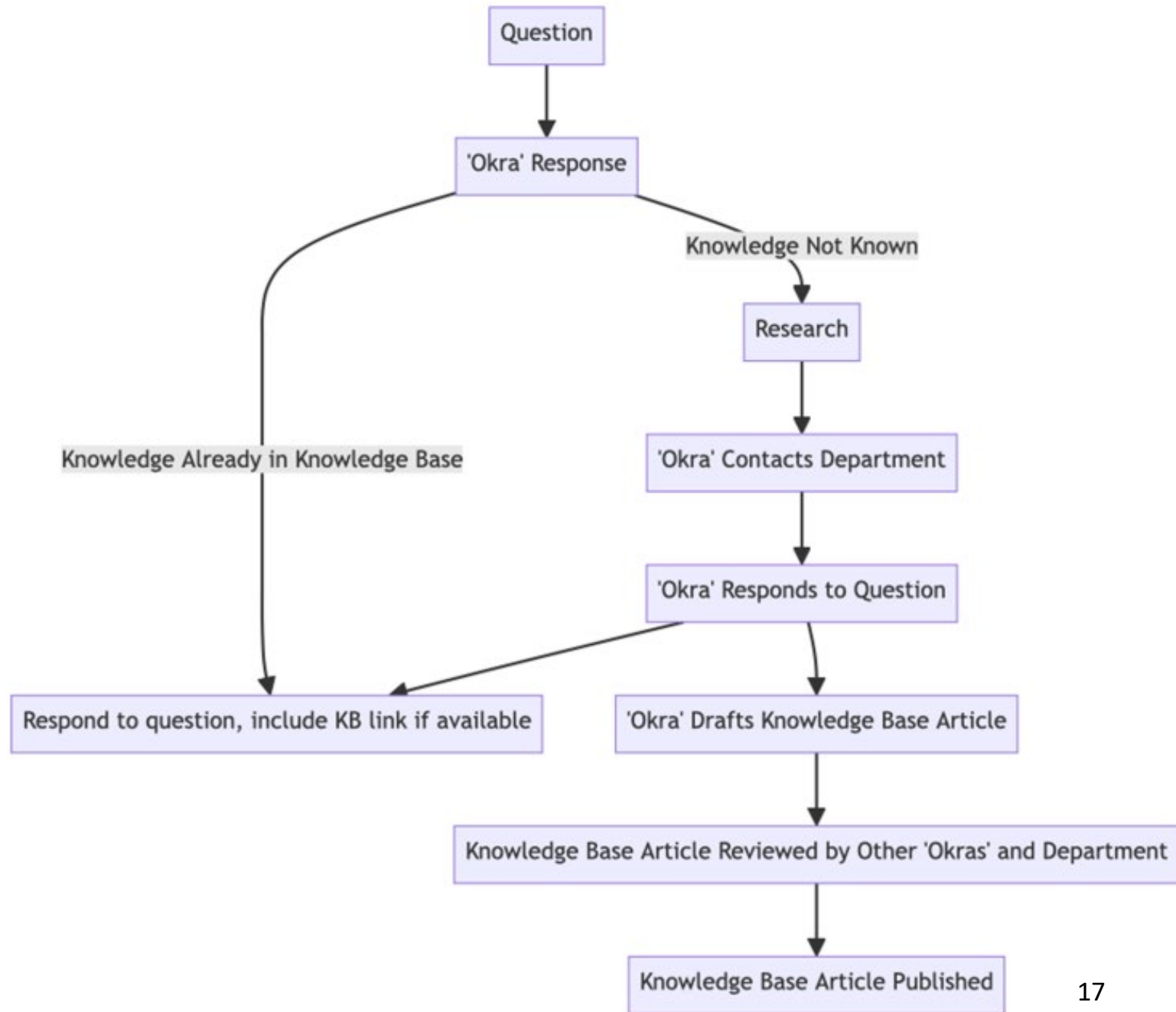
- ❑ Faculty or Staff
- ❑ Graduate Assistant

- **Summative assessment**

- Student achievement data (to Advisory Council)
- Thriving data (to Advisory Council)
- Belongingness data (to Advisory Council)

- **Formative assessment**

- Agent efficiency and effectiveness data (to Implementation Team)
- Unit-specific data (to Assessment Team)
- Senior exit survey data (to Assessment Team and Advisory Council)



How Can You Help?

- ❑ Familiarize yourself with the QEP.
 - Full QEP may be accessed at www.deltastate.edu

- ❑ Spread the word!
 - Tell your students and colleagues!

- ❑ Help train the Okra.
 - Take the “Train the Okra Survey”
 - For your unit, provide FAQ’s and answers.



**Help us
Train the Okra
with FAQs!**

Questions about SACSCOC Visit or QEP?

SACSCOC - Dr. Valarie Morgan

vmorgan@deltastate.edu

QEP - Dr. Tanya McKinney

tmckinney@deltastate.edu

QUESTIONS